Specifications in material, construction and design are subject to change without notice as conditions require or as improvement are developed.

All orders are subject to credit approval.

To avoid errors, orders should be filled out on our forms.

All cabinets are manufactured to individual order and cannot be cancelled or changed after manufacturing has begun. Cycle ship orders cannot be changed after the cut-off date.

Returns will not be accepted without prior written authorization.

All product is warranted to be free from defects in material and workmanship for (1) One year under normal use. This limited warranty does not cover misuse*, improper storage, improper installation, labor costs or defects incurred during installation, storage or transportation. We reserve the right to repair or replace any defective material after field inspection by our representative.

A complete inspection of deliveries is to be performed before signing the delivery receipt. Any damage or shortages must be noted on the delivery receipt and a new order should be placed with Diamond order entry, 1-800-423-0881. A signed delivery receipt with no notations will indicate a complete shipment.

Our responsibility ceases upon pick-up of goods by common carrier or customer. Damage or shortages must be noted on the freight bill and a claim filled with the carrier. All claims for damages or shortages must be made by the customer.

Sales are only to approved, authorized accounts.

Please make reference to the door style brochure for information pertaining to characteristics of wood. This information will tell you the reactions that natural woods might develop under certain conditions after product is finished.

*Load bearing floors and shelves meet KCMA standards of 15lbs per square foot. Warranty does not cover overloading beyond this statistic.